**Community Resources**

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# EMERGENCY RESOURCES

**Crisis Call Center**

900 N Virginia Street, Reno, NV 89557 (775) 784-8090

1-800-992-5757 (24 hour crisis line)

1-800-273-8255

Or Text- #839863 and the message word "Listen" Website: [http://crisiscallcenter.org](http://crisiscallcenter.org/)

Statewide resource directory; sexual assault and suicide prevention; rape crisis center; after-hours child and elder abuse reporting; survivors support groups; grief counseling referrals.

**Washoe County Department of Social Services/Child Protective Services**

350 S. Center St., Reno, NV 89502 Reporting Office: (775) 785-8600

Website: [https://www.washoecounty.us/socsrv/childrens\_services/child\_protective\_services](http://www.washoecounty.us/socsrv/childrens_services/child_protective_services) Email: CPS@washoecounty.us

Reports/Investigations of child abuse or neglect.

**Washoe County Department of Social Services/ Adult Services**

1001E 9th Street, Bldg C, Rm 135, Reno, NV Adult Services: (775) 328-2700

Email: CPS@washoecounty.us

**Washoe County Department of Social Services/Elder Protective Services** 445 Apple Street, Suite 104 Reno, NV 89502 (775)688-2964 Reports/Investigations for elder abuse or neglect.

Email: CPS@washoecounty.us

24 HOUR HOTLINES

*A Safe Embrace* (24 Hr Crisis Hotline-Domestic/Sexual Violence, Sexual Assault, Human Trafficking) (775) 322-3466 780 E. Lincoln Way, Sparks, NV

*Crisis/Suicide Call Center* (775) 784-8090

*Domestic Violence Resource Center* (24 Hr Hotline For Domestic Violence) (775) 329-4150

*Nevada211* (Human Services-Shelter, Food, Counseling, Healthcare and Child Care Services) 211

or 866-535-5654

*Nevada Poison Center* (24 Hr Hotline) (775) 982-4129

*Suicide Prevention of Nevada* (Toll-Free) (877) 885-4673

**LAW ENFORCEMENT**

###### Emergencies (Police, Ambulance,

Fire) 911

*Reno Police Department* (455 E. 2nd St., Reno) (775) 334-2175 RPDVictim Advocate (775) 657-4519

*Sparks Police Department* (1701 E. Prater Way, Sparks, NV) SPD Victim Advocate (775) 353-2217

*Washoe County Sheriff's Office* {911 Parr Blvd., Reno, NV) WCSO Victim Advocate (775) 325-6454

**FAMILY SERVICES**

**Catholic Charities of Northern Nevada**

500 E. 4th St. Reno, NV 89512 (775)322-7073

Website: https://ccsnn.org

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental; thrift store; transitional housing; immigration

##### Center for Hope of the Sierras

601 Sierra Rose Drive, Reno NV, 89511; (866) 948-2036 (Available 24/7)

Website: [http://www.centerforhopeofthesierras.com](http://www.centerforhopeofthesierras.com/)

Provides treatment related to eating disorders. Offers in-patient residential treatment (female ages 16 and older); partial hospitalization (male and female ages 14 and older); and intensive outpatient (male and female ages 14 and older). Accepts most major insurance. Offers sliding fee scale on a case by case basis.

##### Central Reno Family Resource Center

1755 S Wells Ave Reno, NV 89502

(775) 786-5809

English as a Second Language (ESL) classes, family advocacy, an emergency food pantry and vouchers for Good Shepherd, family counseling, job search assistance, referrals for needed services, parenting classes, community referrals, translation, home visits, Nevada Check Up and welfare applications, and youth activities

##### Children's Behavioral Services

2655 Enterprise Rd., Reno, NV 89512; (775)688-1600

#### Other Numbers: (775) 688-1612 / (775) 688-1614 / (775) 688-1611 / (775) 688-1638

Open 24/7

Ages 0-18. Counseling for children with emotional or behavioral problems. Therapeutic services to include individual therapy; psychiatric services; 4-6 month residential program for children ages 5-18; day treatment for ages 3-5; Accept Medicaid; No cost for uninsured; Accepts private insurance with PPO or family does not have mental health coverage.

##### Child Find Project - Washoe County School District

240 S Rock Blvd, Reno (775) 327-0685 / (775) 789-4665 / (775) 789-4665

Hours: Monday-Friday 8-5

Website: [www.washoeschools.net](http://www.washoeschools.net/)

An evaluation center to determine if a child between the ages of 3-5 has a learning delay to include, among other things, a developmental delay, speech delay, or cognitive delay.

##### Children's Cabinet

1090 S. Rock Blvd. (main office), Reno NV, 89502; (775) 856-6200 Website: [http://www.childrenscabinet.org](http://www.childrenscabinet.org/)

Hours: Monday-Friday 8-5

Parent education; truancy; runaways; Safe Place; child care subsidies; list of child care providers; case management; referrals; family violence prevention; family and youth counseling services; rental assistance; food bank; tutoring, alternative high school; anger management; parenting classes; family wellness.

##### Northeast Reno Family Resource Center

2750 Elementary Drive

Reno, NV 89512

(775) 353-5563

Translation and interpreting, basic needs assistance, adult education, including ESL, and computer literacy, job training and employment, life skills building, community based programs, parenting support, home visitation program and family to family connection

##### Sun Valley Family Resource Center

115 W. Sixth Ave. Sun Valley, NV 89433 (775) 674-4411

Clothing, help with community resources, parenting classes

##### Downing Clinic

(775) 784-4345

0278 (College of Education) University of Nevada, Reno Reno, NV 89557 William Raggio Building Room 3007

Website: <http://www.unr.edu/>education/centers/downing-clinic Hours: Monday-Thursday 10-7 Friday 10-5

Individual counseling; couples counseling; family therapy; play therapy; consultations; referrals. All sessions conducted by graduate students. Sliding fee scale: $5 - $30.

##### Family Resource Center

Northeast Reno Office: (775) 337-9979 Address: Bernice Mathews Elementary School 2750 Elementary Drive, Reno NV, 89512

Sun Valley Office: (775) 674-4411

Sparks Office: (775) 353-5733 North Valleys Office: 677-5437

Website: htt p:/ / dhhs.nv.gov/Pro grams/ Grants/ Programs/FRC/ Family\_Resource\_Center Please call to set up an appointment. M-F, hours vary

Information and referrals for families with children; clothing; ESL; parenting classes (English and Spanish); TANF; Medicaid applications, case management, referral to community resources.

**Community Health Alliance HAWC**

Several locations; (775) 329-6300.

1055 South Wells Ave #120, Reno NV, 89502 (primary clinic) Website: [https://www.chanevada.org](http://www.chanevada.org/)

Hours: Medical- Monday-Saturday 7:00-6:00 Dental Monday-Friday 7-6

Pharmacy: Monday-Friday 8-6

Pediatric Mental Health Services (psychiatrist), ages 0-17. Medical/dental. Medicaid. Sliding fee scale.

**Record Street Health center for the Homeless:**

355 Record Street 2nd floor, Reno, NV 324-2599 Phone: (775) 324-2599

Hours: Monday-Friday 6:30-3:30

Healthcare for homeless adults and children.

**\*\*\*When the Community Health is closed, services can still be had by calling (775) 329-6300, or any of the primary numbers and choosing the option "On Call"\*\*\***

**Nevada Early Intervention Services**

2667 Enterprise Rd., Reno, NV 89512; (775) 688-1341

8:00am-5:00pm M-F

Website: <http://dhhs.nv.gov/Programs/IDEA/Early>\_Intervention\_Programs

Children birth to 3 years old; Assessment and treatment for children from birth to three years old with developmental delays; developmental specialist; speech therapy; occupational therapy; physical therapy; dietician/nutrition; developmental pediatrician; Medicaid; if eligible, no charge to families.

**Project ASSIST**

1-800-522-0066-toll free number Monday-Friday 8:00am to 4:00pm

Website: <http://dhhs.nv.gov/Programs/lDEA/ProjectASSIST>

Referrals for children, young adults, and families with developmental special care needs. **Project ASSIST** is Nevada's early intervention **central resource directory** for anyone seeking information about organizations, programs or agencies that may provide services and supports for children and young adults up to 21 years with disabilities, and their families.

**Washoe County Child Protective Services**

350 S Center St., Reno, NV 89501; (775) 785-8600

Email: CPS@washoecounty.us

Investigation of suspected child abuse and neglect; emergency placement for foster care; referrals.

**Washoe County School District**

425 E 9th St., Reno, NV 89520; (775) 348-0200

Monday-Friday 8am-5pm. Website: [www.washoeschools.net](http://www.washoeschools.net/)

**Willow Springs - residential**

690 Edison Way, Reno, NV 89502; (775) 858-3303

Website: https://willowspringscenter.com/

Residential treatment center for children and adolescents. At least three month program. Children's psychiatric services.

**Willow Springs - outpatient services**

650 Edison Way Reno, NV 89502 284-4717 Website: https://willowspringscenter.com/

Medication management with psychiatrists, individual therapy, family therapy, groups, intensive outpatient, day treatment,

# FOOD ASSISTANCE

Reno Nevada, Washoe County, and surrounding communities such as Sparks, are served by many free food pantries. They may be able to distribute groceries, free food, produce, and even serve meals to the low income and needy. Both emergency assistance and long term support is arranged. Some of the food banks also have soup kitchens on site.

Residents also can contact the Salvation Army, community action agency, or even their local church to access free food or meals. There are other places to turn to for assistance in Washoe Cou nty. Individuals of the lowest income and who meet poverty criteria may be able to apply for government programs such as food stamps or general assistance.

*Please call ahead before visiting any of these sites seeking assistance. Hours/services vary. Many require photo ID, proof of address, and completion of an intake form or other special requirements.*

24 7TLC

1035 E 8th St., Reno, NV 89512

Reno, Nevada 89503

Telephone: 775-232-6606

Adventist Community Services - Center of Influence

1095 E Taylor Way Reno, Nevada

Alpha Productions

50 Freeport Blvd. Suite 3

Sparks, Nevada 89431

Telephone 775-359-4498

Apostolic Assembly-Reno

1280 Terminal Way Suite 39

Reno, NV 89515

Dial for help - 775-219-7079

A soup kitchen and pantry are at the charit y.

Assistance League

1701 Vassar St

Reno, Nevada 89502

Telephone 775-329-1584

In addition to a food pantry, they offer cleaning supplies, school clothing for kids, snacks, and other low income programs in Washoe County.

**Bethel AME Church** 2655 **N.** Rock Blvd. Sparks, NV 89431

Telephone 355-9030

2nd and 4th Tuesday 4:30pm - 6:30pm

Do not arrive before 4:30. Bring photo ID each time. Must provide proof of address. Must be willing/able to complete intake form on ist visit.

**Boys and Girls Club of Truckee Meadows**

2680 E. 9th St.

Reno, Nevada 89512

Telephone: 775-331-3605

Children and students can be given free snacks, after school activities, small toys or clothing (including for school) and other support.

##### Bristlecone Resource Center

1725 S. McCarran Blvd.

Sparks, NV 89435

Telephone 775-954-1400 ext. 118

##### Camp Git-Along

5640 Charjene Way

Sun Valley, Nevada 89433 Telephone: 775-313-8521

##### Casa de Vida

1290 Mill St.

Reno, NV 89502

Telephone 775-329-1070

##### Catholic Charities of Northern Nevada

Address is 500 E Fourth Street Reno, NV 89512

Telephone 775-786-5266

Assistance from the Washoe church range from clothes to food, case management, and free hygiene supplies. There are free holiday meals, immigration services, and other support.

##### Center of Hope Christian Fellowship

1327 Pyramid Way

Sparks, NV 89431

Telephone 775-331-3826

**Division of Welfare and Supportive Services**

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP­ formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at: https://dwss.nv.gov/

**Church of Jesus Christ Spirit Filled**

Location of the non-profit: 3175 Goldy Way Sparks, NV 89431

Telephone 775-233-2368

A food bank and thrift store are on site.

**Committee to Aid Abused Women CAAW**

1735 Vassar St.

Reno, NV 89502

Telephone 775-.329-4150

Clients need to be from the shelter.

**Cottonwood Village Apartments NNCHRB**

2655 Yori Ave.

Reno, NV 89504

Phone number to call for food and meals - 775-337-2301

**Desert Springs Baptist Church**

2301 Kings Row

Reno, Nevada 89503

Telephone: 775-787-2826

Produce items, WIC vouchers for new and/or single moms, paper products, soap, and more is offered from the Washoe pantry.

**El Cordero de Dios**

Location is Main address - 1001 Wheeler Ave Reno, NV 89502

Telephone 775-338-4385

Spanish speakers can get help. Free groceries, nutritional classes, and other support is arran ged.

**Faith Alive Christian Center** Location is 120 Hubbard Way Reno, NV 89502

Telephone 775-827-0333

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**Faith Lutheran Church** 2075 W. 7th. Street Reno, Nevada 89502

Telephone 775-750-9250

They also serve holiday meals from the food bank.

##### Family Promise

376 Wheeler Ave. Reno NV, 89515

Reno, Nevada 89515

Telephone 775-284-5566

##### Family Resource Centers

Family Resource Centers (FRCs) are located throughout the State of Nevada and provide case management, information, and referrals for individuals and families in need of assistance in accessing services and programs that will strengthen and support the family.

Family Resource Centers collaborate with other agencies, schools, faith-based organizations, and government agencies to assist families to obtain needed services. FRCs emphasize community-based, collaborative services that are culturally competent, accessible and flexible.

##### North Valleys FRC

O'Brien STEM Academy

10500 Stead Boulevard, Reno 89506

775-677-5437

**Central/South Reno FRC** Wooster Early Learning Center 1950 Villanova Drive, Reno 89502

775-321-3185

**Northeast/Northwest Reno FRC** Bernice Mathews Elementary School 2750 Elementary Drive, Reno 89512

775-337-9979

##### Rose McGuire Family FRC North Valleys

7760 Carlyle Drive

Reno, NV 89506

Telephone 775-677-5437

##### Sparks FRC

Sparks High School

923 Twelfth Street, Sparks 89431

775-353-5733

**Sun Valley FRC**

Washoe County School District

115 W Sixth Avenue, Sun Valley 89433 775-674-4411

Locate other FRCs in Northern and Rural Nevada by visiting

[ht tp:/ / dhhs.nv.gov/ uploadedFiles/ dhhsnvgov/ cont ent/ Prci grams/ Grants/ Pr ograms/ FRC/ North](http://dhhs.nv.gov/uploadedFiles/dhhsnvgov/content/Prcigrams/Grants/Programs/FRC/North) ­ Rural s%20FRCs %20Flyer%204-8-l 9.pdf

**First Samoan Full Gospel New Life Church Family**

425 Gentry Way

Reno, NV 89502

Telephone: 775-359-1956

**First Tongan United Methodist Church Petani** Address: 5705 Biller Lane, Sun Valley NV, 89433 Reno, NV 89506

Telephone 775-342-9546

A clothing bank, thrift store, and free food bank are on sit e.

**First United Methodist Church**

209 West First St Reno, NV 89501

Telephone 775-322-4564

**Food Bank Of Northern Nevada**

994 Packer Way

Sparks - Nevada, 89431 Call (775) 331-3663

This location provides groceries, canned items, and surplus government commodities to churches and pantries in the northern part of the state. People from the community can then stop by those locations for bags or boxes of free food.

**Freedom Baptist Church**

Food bank is at 1855 Sullivan Lane Sparks, NV 89431

**Gate of Life Christian Center**

Address is Holiday Inn Express 2375 Market Street Reno, Nevada 89502

Telephone 775-674-3777

Among other ways they assist the poor, single moms and struggling is from holiday meals or gifts. There are free Christmas presents, Easter baskets, and more from the pantry.

Girl Scouts of Sierra Nevada

P.O. Box 7, Sierra City, CA 96125 Reno, Nevada 89503 Telephone: 775-322-0642

##### Grace Tabernacle Church

1286 Commerce St.

##### Sparks, NV 89431

Telephone 775-842-3701

##### Hands of Hope Food Bank

295 Gentry Way, Suite 20. They are located in the back of the San Gabriel Center at the corner of Yori Ave and Gentry Way.

Phone: (775) 284-8878

Website: [http://www.handsofhope.us](http://www.handsofhope.us/)

Through our Shared Maintenance Fee {SMF) of $10 per family per visit, consumers are able to get fresh milk, eggs, bread, fruits, vegetables, and lots more. Need to show up with $10 and own basket/ bags at 9:00 Saturday Mornings. Must be in line before 12, to receive food.

##### Happy Days Preschool

Main location is 1231 Pyramid Way Sparks, NV 89431

Telephone 775-331-6699

##### Heaven Bound Lifestyle Center

1912 Wilder St. Reno, NV 89512

Sparks, NV 89432

Telephone 775-677-8238

##### High Sierra Industries

Address of pantry - 555 Reactor Way Reno, Nevada 89502

Telephone 775-829-7400

##### HOPES

580 West 5th St . Suite 1 Reno, NV 89503

Telephone: 775-348-2893

**Launching Pad Inc** 7400 S. Virginia St. Reno, NV 89511

Telephone: 775-853-5441

**Living Faith Christian Fellowship** 115 S. Center St., Fernley, NV 89408 Fernley, NV 89408

Food bank phone number -775-575-5037

##### Lovelock Community Food Pantry

655 Cornell St.

Lovelock, NV 89419

Everything from rice to bread, peanut butter, baby formula, and more is given out for fr ee.

##### Loyalton Senior Citizens of Sierra County

302 First St., Loyalton, CA 96118

Loyalton, Nevada 96118

Telephone 530-993-4770

##### Macedonia Baptist Church

Address is 991 D St.

Hawthorne, NV 89415

Telephone: 775-945-3314

A meal service may be held for the poor.

##### Nevada Hispanic Services

3905 Neil Rd #2

Reno, NV 89502

Telephone: 775-826-1818

**Nevada Urban Indians** 1475 Terminal Way Suite B Reno, Nevada 89502

Telephone: 775-788-7600

Financial support and basic needs are for Native Americans in the community .

##### New Hope Ranch - Mashach Ministries

2315 Adriann Ave., Silver Springs Silver Springs, Nevada 89429 Telephone 775-684-9491

##### New Life Assembly of God

11000 Lemmon Dr

Reno, NV 89506

Telephone 775-972-1088

##### Northern Nevada Teen Challenge

7555 Pyramid Hwy, Sparks NV 89432

Sparks, NV 89432

Telephone 775-424-6777

##### Our Savior Lutheran Church

Address is 1900 First St.

Sparks, Nevada 89431

Telephone 775-358-0743

Programs help immigrants and Spanish speakers too. Must live in 89431 zip code - proof of residency required. Intake form and ID for each family member required on the first visit. ID required at each visit.

##### Pyramid Lake Paiute Tribe - Nixon

Nixon Gym

775-574-1000 (Tribal Secretary)

##### Rainshadow Community Charter High School

121 Vesta St.

Reno, NV 89502

Phone - 775-230-0246

Main services include the backpack weekend food service for kids and information on school lunch programs for families in poverty.

##### Rehoboth Holy Temple

700 C Smithridge Drive, Park #C Reno,Nevada89502

775-823-9711

##### Reno- Sparks Gospel Misson

2115 Timber Way & 355 Record St. Reno, Nevada 89512

Telephone 775-323-0386 ext. 16

##### Reno Sparks Seventh Day Adventist Church

1555 Wedekind Road Reno, Nevada

775-378-9472

##### Restart

335 Record St. Suite 155

Reno, Nevada 89512

Food bank phone number -775-324-5166

**Ridge House**

900 W 1st Street Suite 102

Reno, Nevada 89502

Telephone 775-322-8941

**Safe Harbors of Nevada**

469 E. 9th St., Reno, NV 89512 Reno, NV 89523

Dial - 775-337-6777

**Saint Francis of Assisi Food Pantry**

160 Hubbard Way, Suite F Reno, Nevada 89502

775-507-4555

**Saint Johns Childcare Center**

1070 W. Plumb Lane Reno, NV 89509

call for help - 775-826-4655

Food can be offered for children and maybe their immediate families.

**Saint Michael Catholic Church**

10475 Mt. Vida St.

Reno, Nevada 89506

775-972-7462

**Saint Pauls Episcopal Church**

1135 12th St.

Sparks, NV 89431

Church phone number - 775-358-4474

A free food pantry with canned groceries, fresh fruit, meats, and other supplies is offered. They may also have assistance for single mothers, Thanksgiving turkeys, and some clothing items.

**Saint Vincent's Food Pantry**

500 E 4th St., Reno, NV 89512; (775) 786-5266

Monday-Friday 9am-4pm; Friday 9am-3pm Website: https://ccsnn.org

Emergency food services; picture ID, social security card, and proof of income required .

**Saint Vincent's Dining Room**

325 Valley Rd St., Reno, NV 89503; (775) 329-5363

Website: https://ccsnn.org

Lunch served M-Sat 11:30 am-12:30 pm, no charge

##### Salvation Army Program (food)

Central Office: (775) 688-4555

1931 Sutro St., Reno, NV 89512; (775) 688-4563 ext. 241

Website: [http://reno.salvationarmy.org](http://reno.salvationarmy.org/)

Emergency food bags M-F, 9:00am-11:30am, 1:30pm-3:30pm; Bread M-F 12:30pm.

Call the Salvation Army for referrals, access to a food pantry, and information on government assistance programs. There may also be financial aid to pay rent or bills, free Thanksgiving turkeys, and a back to school supply program .

##### Senior Social Services

(775) 328-2590 Senior Social Services 1155 E 9th Street Bldg E Reno, NV

Website: [https://www.washoecounty.us/seniorsrv](http://www.washoecounty.us/seniorsrv)

60+; Food pantry program; assistance with grocery shopping for eligible individuals.

##### Skyline Church

5301 Longley Ln, St e. A19 Reno, Nevada 89511

##### Sonrise Church

246 Courtney Lane

Reno, NV 89523

Telephone 775-354-3781

Fresh fruit and perishable goods are off ered.

##### Sparks Christian Fellowship

510 Greenbrae

Sparks, NV 89431

Telephone 775-331-2303

A soup kitchen and emergency food pantry are at the charit y.

##### Sparks Seventh Day Adventist Church

2990 Rock Blvd

Sparks, Nevada 89431

775-331-4332

##### Step 1

1015 N. Sierra St.

Reno,Nevada89503

Food bank phone number - 775-329-9830

##### Step 2

3220 Coroando Way, Reno, NV 89503

Reno, NV 89503

Telephone 775-787-2459

##### Steps to New Freedom

1600 Arlington Ave., Reno, NV 89509

Reno, Nevada 89509

Telephone 775-322-4003

##### Sun Valley Family Resource Center

115 W. 6th St.

Sun Valley, NV 89433 Telephone 775-674-4411

They offer information on government programs in Washoe County. There may be section 8 vouchers, SNAP food stamps, SSI disability, and more.

##### The Bridge Church

1330 Foster Drive

Reno, Nevada 89509

Telephone 775-376-3080

##### The Childrens Cabinet

2005 Silverada Blvd. Suite 250

Reno, NV 89502

Telephone 775-352-8090

##### The Friars Pantry St Thomas Catholic Church

310 W. 2nd St.

Reno, Nevada 89503

Dial - 775-329-2571 ext. 111

##### University Family Fellowship

1125 Stanford Way

Sparks, NV 89431

Telephone number: 775-359-2222

##### Valley View Christian Fellowship

1805 Geiger Grade Rd.

Reno, NV 89511

Telephone 775-772-7873

The food pantry can have fruits, canned goods, and more. Clothing and some basic household supplies may also be provided in Washoe County.

**Voice in the Wilderness Church**

The main address is 513 E. Second Street Reno, NV 89503

Church can provide meals and free food.

**Volunteers of America**

335 Record St. Suite 231

Reno, NV 89512

Telephone 775-322-7143

Washoe County homeless, veterans, and other struggling families can get help. Everything from free food to shelter, homeless prevention, and other support is arranged.

**WARC**

790 Sutro Street

Reno, NV 89512

TePhone **-1:** 775-333-9272

**Washoe Co. Health Dept. - WIC**

1001 E. 9th St. Bldg. B, Reno, NV 89512; (775) 328-2299

Hours Monday-Friday 8am-12pm and 1:00pm-5:00pm

Website: https://www.washoecou nty.us/health/progra ms-and-services/preventive-health/wic.php Food supplements for pregnant women, infants, and children under 5 years; supplements for breastfeeding mothers & infants under 1 yr; nutritional counseling & classes; referrals; no charge.

**Washoe Senior Center**

1155 E. 9th St. Reno, NV 89502

Reno, Nevada 89502

Telephone 775-328-2575

Congregate and meals on wheels are served. Low income senior citizens and their spouses can get free food/meals/groceries delivered to them. There are also field trips and other programs arranged.

**Westcare Community Triage Center**

315 Record St.# 103

Reno, NV 89512

Telephone 775-348-8811

**YMCA of the Sierra**

Location is 850 Baring Boulevard Sparks, Nevada 89434

Telephone number: 775-323-9622

**Additional Nevada pantries and food banks near you**

To find additional food banks, pantries, and assistance centers in Nevada dial (775) 331-3663. Callers can get referrals to a pantry near you. They also help immigrants, Spanish speakers and others. Or find how to apply for benefits as wide ranging as USDA Commodities, The Emergency Food Assistance Program (TEFAP), backpack lunches for school and more.

Numerous other sites, both food pantries and soup kitchens, are in the state. There may be a non-profit organization that is closer to your town or city.

**EMPLOYMENT**

##### Day Labor Office

420 Galletti Way, Reno, NV 89431; (775) 687-6899

Website: <http://www.nvdetr.org/ESD%20Pages/casuaI%20Iabor.htm> Hours: Monday-Friday 6:00-3:00

Registration 6:00am - 3:00pm Mon. - Fri. only; paid daily; no fee; employment/income verification available.

##### Job Opportunities in Nevada (JOIN)

1201Terminal Way Suite 104, 89502; (775) 336-4450 Website: [http://www.join.org](http://www.join.org/)

Mon- Fri.: 8:00am-5:00pm

Non-profit job training agency designed to help individuals gain needed skills to become more employable in the local labor market; JOIN focuses on occupation-specific training that is offered in the communities we serve.

##### Labor Finders

440 Rock Blvd., Sparks, NV 89431; (775) 331-1677

Website: [http://www.laborfinders.com](http://www.laborfinders.com/) Mon.-Fri. 6:00am-6:30pm

Temporary employment; paid daily; no fee; employment/ income verification availa ble.

##### Labor Ready

4385 Neil Rd., Suite 118, Reno, NV 89502; (775) 827-2010

1380 Greg St. Suite 208, Reno, NV; (775) 850-4860

Website: [http://www.peopleready.com](http://www.peopleready.com/) Hours: Monday-Friday: 6:00-5:00

Saturday and Sunday call for an appointment

Temporary employment; no fee; paid daily; employment/ income verification available.

##### Job Connect

4001 S Virginia Street #H, Reno NV (775)-834-1970 1675 E Prater Way, Suite 103 (775) 336-5400 Website: [http://www.nevadajobconnect.com](http://www.nevadajobconnect.com/) Hours: Monday-Friday:

Job openings, training and career enhancement programs; job search; computerized employment and career information; job link program; self-directed resource center;

##### Sierra Nevada Job Corp

14175 Mt Charleston St, Reno, NV 89506; (775)789-1000

Website: <http://sierranevada.jobcorps.gov/home.aspx>13

Low income requirements to qualify; serve ages 16-24; vocational and high school training; provide vocation training for specific job skills such as automotive, culinary, wielding etc.

**Vocational Rehabilitation**

1325 Corporate Blv d., Reno, NV 89502; (775) 823-8100 Website: [http://detr.state.nv.us](http://detr.state.nv.us/)

Assist mentally, physically, or emotionally disabled individuals with resumes, and job searching, working independently;

**Friends in Service Helping (FISH)**

138 E. Long Street, Carson City, NV 89706; (775) 882-FISH (3474)

Website: htt ps:/ / [www.nvfish .com/](http://www.nvfish.com/)

Provides educational materials related to a variety of life skills, volunteer on-the-job training opportunities, and referrals to other community resources.

**Nevada Department of Employment, Training and Rehabilitation**

500 E. 3rd Street, Carson City, NV 89713; (702) 486-0350 Website: htt ps:/ / detr.nv.gov/

Connects businesses with job seekers and encourages equal employment opportunities. Assists in job training and placement, vocational rehabilitation, and workplace discrimination issues.

**Nevada Department of Public Safety Parole and Probation**

1445 Old Hot Springs Road Ste. 104, Carson City, NV 89701; (775) 684-2600 Website: npp.dps.nv.gov/

Provides educational programs to parolees and probationers as well as assistance in obtaining employment .

**Salvation Army Church**

911 E. 2nd Street, Carson City, NV 89701; (775) 887-9120 Website: htt ps:/ / carsoncity.sal vationar my.org/

Provides job training and vocational programs, classes in life skills, credit counseling and other essential employment tools, and assists in obtaining employment.

**Goodwill Industries**

2424 Oddie Boulevard, Reno, NV 89512; (775) 358-6444 Website: https:/ / [w ww.goodwillsact o.org/](http://www.goodwillsacto.org/)

Provides job training, financial coaching, education programs, and assistance with resumes, applications, and interviewing techniques.

# FINANCIAL AID RESOURCES- ENERGY ASSISTANCE

**Catholic Charities of Northern Nevada**

500 E. 4th St. Reno, NV 89512 (775)322-7073

Website: [www.ccsn.org](http://www.ccsn.org/) Hours Vary

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental}

**Community Services Agency**

1100 E 8th St., Reno, NV 89512; (775} 786-6023

Website: [http://csareno.org](http://csareno.org/) Hours: Monday-Friday: 7:30-4:30

Emergency utility if funds available. Offers affordable housing to eligible seniors, families and other individuals. Head Start; Energy Efficiency; NV Energy Bill Pay Assistance ; Employment Assistance and Training; Free Income Tax Preparation; Stabilization services (TANF, SNAP, WIC, food pantries, affordable housing, youth services, veterans services, early childhood and adult education, affordable child care).

**Consumer Credit Counseling**

575 E. Plumb Ln # 100, Reno, NV 89502; (775} 322-6557

Website: [www.fcsnv.org](http://www.fcsnv.org/)

Mon. 9:00am-5:30pm, Tues. 10 : 00am -6:30pm, Weds. 10:00am-6:30pm, Thurs. 9:00am- 5:30pm, Fri. 9:00am-5:30pm.

Closed every day during lunch 12:00pm -12:30pm.

Debt repayment plans; free budgeting classes; credit reports; sliding fee scale for senior bill pay; payee services for social security and veterans;

**Family Resource Center**

Northeast Reno Office: (775) 337-9979 Address: Bernice Mathews Elementary School 2750 Elementary Drive, Reno NV, 89512

Sun Valley Office: (775} 674-4411

Sparks Office: (775) 353-5733 North Valleys Office: 677-5437

Website: htt p:/ / dhhs.nv.gov/ Pro grams/ Grant s/ Programs/ FRC/ Fa mily\_Resource\_Center Please call to set up an appointment. M-F, hours vary

Information and referrals for families with children; clothing; ESL; parenting classes (English and Spanish); TANF; Medicaid applications, case management, referral to community resources.

##### Division of Welfare and Supportive Services

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400 Website: https://dwss.nv.gov

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP­

formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at:

ht tps:lj dwss.nv :gov/

##### Reno-Sparks Indian Colony Social Services

34 Reservation Road, Reno, NV 89502; (775) 329-2936, Fax (775) 785-8758

Website: [http://www.rsic.org](http://www.rsic.org/) Hours Vary

Indian general assistance; must be registered in federally recognized tribe; elder protective services; child protective services; education office/youth services; housing

##### Social Security Administration

1170 Harvard Way Reno, Nevada

1 {888} 808-5481 or 1 (800) 325-0778

Website: [https://www.ssa.gov](http://www.ssa.gov/)

For online services: [https://www.ssa.gov/onlineservices](http://www.ssa.gov/onlineservices) Hours: Monday/Tuesday/Thursday/Friday: 9:00-4:00

Wednesday: 9:00-12:00

Supplemental Security Income {SSI); Social Security Disability {SSDI); Medicare, age 65 or collecting SSDI for two years; call for application.

##### Veterans Affairs

975 Kirman Avenue Reno, NV 89502 888-838-6256 I 775-786-720

Website: [https://www.reno.va.gov](http://www.reno.va.gov/)

Reno VAMC (24 hours a day for inpatient), clinics are 8:00 am to 4:00 pm Sierra Foothills Outpatient Clinic 8:00 am - 5:00 pm

Carson Valley Outpatient Clinic 8:00 am - 4:00 pm Lahontan Valley Outpatient Clinic 8:00 am - 4:00 pm

Readjustment Counseling Service; veterans Services; VA pension and other benefit information .

##### Washoe Co. Adult Division Services

1001 E Ninth St Reno NV 89503; (775) 328-2000

Website: htt ps:/ / www.wa shoecounty.u s/ socsrv/ adult\_services

HCAP - Health Care Assistance Program; skilled nursing; group care placement; burial assistance; Supportive housing program.

# CLOTHING

##### Reno and Washoe County clothes closets.

Washoe County clothing closets may provide very low income families free clothes and needed household items. This is often done by issuing a voucher, which will allow the client to acquire what they need. The goal is to not turn anyone away, so the clothes closets also partner with thrift stores in Reno, which often help more moderate income households. Find some or all of the following from the centers.

-Personal hygiene kits.

-Clothes for work, such as suits, work boots, pants, dresses, and more.

-Children from struggling households can apply for free back to school supply programs.

The hours are limited, and Washoe area families should call in advance. Also, not every person will qualify for free clothes or goods. So they can try a thrift store instead. Whether the supplies are given for free, or at a reduced price, assistance is available.

##### ALS of Nevada

Address is 1575 Delucchi Lane, Reno, NV, 89502 (702) 777-0500

The center loans out medical equipment to seniors and the disabled. There may be walkers, wheelchairs communication devices, phones, clothes, aids for daily living, and books.

##### Blessed Positivity

Reno, NV, 89506; (775) 636-9113

Children are assisted. Free clothes, school uniforms, birthday or Christmas gifts for kids and similar goods are given out.

##### Assistance League of Reno-Sparks

Reno, Nevada,89502

Main phone - (775) 329-1584

Operation School Bell provides students from families living in poverty and the very low income with help. There is also support for immigrants. There may be backpacks, shoes, pencils, and free clothes/uniforms for kids.

##### Casa de Vida

1290 Mill Street, Reno, NV, 89502 (775) 329-1070

The center focuses on babies and infants. There are diapers, clothing, infant formula, cribs, and other low cost baby care items.

##### Catholic Charities of Northern Nevada

500 E. 4th St. Reno, NV 89512 (775)322-7073

Website: [www.ccsn.org](http://www.ccsn.org/)

Serve anybody; help with id vouchers to DMV; clothing vouchers; rental/utility assistance; work permits; birth certificates; hygiene kits; diapers; food pantry; SNAP outreach; thrift store; dining room serving free lunch daily; housing outreach; kids to senior corner (mobile outreach medical/dental)

##### Faith Alive Christian Center

Location: 120 Hubbard Way, Reno, NV, 89502; (775) 827-0333

##### Good Shepherd's Clothes Closet

335 Record St., Reno, NV 89512; {775) 348-0605

Website: htt p:/ / www.gsccreno .org Hours: Monday-Friday 10:30-3:00

Mon. through Fri. 10:30am - 2:45pm, except holidays.

Voucher and ID required; I.D. only required for individuals 18 and older; Apply for voucher at location; No electronics or household goods accepted; Can receive voucher at Reno Sparks gospel mission, churches, school, or resource center on the same street. Men, women's and children's clothing, sheets, towels, and blankets.

##### Loaves and Fishes of Reno

10 Ralston Street, Reno, Nevada, 89503; {775) 954-8701

Winter coats, clothes, toiletries and hygiene kits, and other goods, such as food, may be offered.

##### Pregnancy Counseling Center

853 Haskell Street, Reno, NV, 89509; (775) 826-5144

The agency coordinates pregnancy tests, provides maternity and free baby-clothing, limited ultra sounds, and information on medical assistance programs in Washoe County.

##### Reno-Sparks Gospel Mission, Thrift Depot

Multiple locations depending on the service; (775) 323-0386 - main line 2 Reno Locations: 630 Gentry Way or 575 E. Fourth Street

(775) 825-4424 (Gentry Way Location)

{775) 331-5020 (Fourth Street Location)

Hours: Monday-Saturday 9:30-6:30 Website: [http://www.rsgm.org](http://www.rsgm.org/)

Emergency shelter, clothing to community, food, 12-15 month substance abuse recovery program (residential).

##### RSGM-Timber Way

Reno,Nevada,89512; {775)323-0386

This non-profit only helps women and children, including DV victims and single moms. Assistance includes showers, meals, free clothes, and personal hygiene necessities.

##### Salvation Army Thrift/Social Services

Central Office: (775) 688-4555

1931Sutro St., Reno, NV 89512; (775) 688-4555 ext. 241

Website: [http://reno.salvationarmy.org](http://reno.salvationarmy.org/)

Clothing vouchers, food pantry for emergency situations only; mattress program; kitchen starter; limited dental and prescription assistance

**St. Vincent's Thrift Shop**

500 E. 4th St., Reno, NV

Must get voucher from Emergency Services CCSNN (775) 322-9824 Tuesday-Thursday 9 am-5:30 pm

Tuesday-Thursday 9 am-11:30 am-Free Clothing Women & Children Only

**Tahoe Family Solutions**

948 Incline Way, Incline Village, NV, 89451; (775) 298-0004

Emergency clothing, free use of computers, budgeting classes, and other support is given.

# DISABILITY SERVICES

More to Life Adult Day Health Center

1963 E. Prater Way Sparks, NV 89434

(775) 358-1988 - admissions

(775) 379-4915 - scheduling/tours

(775) 358-1588 - fax

Email : jeffdold@gmail.com or (775) 338-7982 htt p:/ / [www.](http://www/) adultd aycarereno .com

Adult Day Health Center which provides group care for dependent adults during the day; for adults 18+.

Division of Welfare and Supportive Services

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400 Open 8:00am - 5:00pm M-F

https://dwss.nv.gov/

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP-formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at:

State of Nevada - DETR - Vocational Rehabilitation

500 E. Third Street Carson City, NV 89713 (775) 684-3911

{775) 684-4184 - fax

ht t ps:/ / detr.nv.gov

Department of Employment Training and Rehabilitation (DETR)

Assessment & employment retraining for men and women with disabilities; referrals for medical aids if needed for employability; sliding scale; free services if eligible; vocational rehabilitation; services to the blind and visually impaired; transition student services.

Northern Nevada Center for Independent Living

999 Pyramid Way

Sparks, NV 89431

(775) 353-3599

[http://www.nncil.org](http://www.nncil.org/)

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars).

Referrals and walk-ins welcome.

**Restart,** Inc. **(Formerly Project Restart)**

335 Record St. #155, Reno, NV 89512

(775) 324-2622

(775) 324-0446 - fax

M-F 8:00am-12:00pm; 1:00pm-5:00pm (except holidays) <http://www.restartreno.org/>

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing,

Education and Pre vention. Call (775) 784-8090 if in Crisis.

**Sierra Regional Center**

605 S. 21st St.

Sparks, NV 89431

(775) 688-1930

[http://mhds.nv.gov](http://mhds.nv.gov/)

M-F 8:00am-5:00pm (except holidays)

**Social Security Administration** 1170 Harvard Way Reno,Nevada89502

**(888)** 808-5481

(800) 325-0778 - TTY

htt ps:/ / [www.](http://www/) ssa. gov

For online services: [https://www.ssa.gov/onlineservices](http://www.ssa.gov/onlineservices) Hours: Monday/Tuesday/Thursday/Friday: 9:00-4:00

Wednesday: 9:00-12:00

Supplemental Security Income (SSI); Social Security Disability (SSDI); Medicare, age 65 or collecting SSDI for two years; call for application.

# MENTAL HEALTH SERVICES

**Behavioral Health Services (BHS) - Inpatient** 1080 N. Minnesota Street, Carson City, NV 89703 Inpatient: (775) 445-7350

https://carsontahoe.com/behaviora I-health-services

Assessments and referrals. Adults only (18+). Inpatient /outpatient services, mental health and substance abuse. Outpatient unit works with adolescents and children also. Medicaid, Medicare, most insurances.

**Behavioral Health Services (BHS) - Outpatient**

775 Fleischmann Street, 2nd floor, Carson City, NV 89703 Outpatient: (775) 445-7756 https://carsontahoe.com/behaviora I-health-services

Offers outpatient mental health and substance abuse services to adults, adolescents, and children. No psychiatric help.

**Center for Hope of the Sierras**

601 Sierra Rose Drive #202, Reno, NV Main Office:(775) 828-4949

24Hour Crisis: 866-948-2036 [http://www.centerforhopeofthesierras.com](http://www.centerforhopeofthesierras.com/)

Provides treatment related to eating disorders. Offers in-patient residential treatment (female ages 16 and older); partial hospitalization (male and female ages 14 and older); and intensive outpatient (male and female ages 14 and older). Accepts most major insurance. Offers sliding fee scale on a case by case basis.

**Community Triage Center - Reno (WestCare)**

315 Record Street, suite 103, Reno, NV 89502

(775) 348-8811

24 hr. facility

Adult Males and Females 18 and older; Safe, medically supervised detoxification services; Triage services for persons with mental illness. Temporarily houses "wandering" adults. Sliding fee scale.

[www.westcare.com](http://www.westcare.com/)

**Compassionate Friends**

1070 W Plumb Ln.

Reno, NV 89509

(775) 750-7005

friends@tcfreno.org [http://tcfreno.org](http://tcfreno.org/)

Non-profit. Parent and sibling grief support group for families who have lost a child (of any age). Monthly Support Meetings.

**Reno Group: Second Monday of each month from 7pm-830 pm; St. John's Presbyterian Church of Reno**

1070 West Plumb Lane (775)750-7005

##### Carson Group: Last Tuesday of each month from 7:00pm-8:30pm Carson Tahoe Cancer Resource Center

1535 Medical Parkway

Contact Delores at (775) 883-4415 for more information

##### Crisis Support Services of NV (formerly - Crisis Call Center)

(775) 784-8085 -Business office

(775) 784-8083 - fax

1-800-873-8255 (24 hour crisis line) Text CARE to 839863 info@crisiscallcenter.org [http://cssnv.org](http://cssnv.org/)

Statewide resource directory; sexual assault and suicide prevention, rape crisis center, after-hours child and elder abuse

reporting, domestic violence, stalking, survivors support groups; grief counseling referrals.

##### Downing Counseling Clinic

UNR William Raggio Bldg. Room 3007 (775) 682-5516,

Open Fall & Spring - Mon-Thurs 10-7 Summer Mon-Thurs 1pm - 7pm

The Clinic follows the University calendar and is closed during University breaks. <http://www.unr.edu/education/centers/downing-clinic>

Individual counseling, couples counseling, family counseling, play therapy, consultation, referrals, sliding fee scale for services; adults; children ages three and up; no Medicaid or Medicare.

##### Family Behavioral Health

438 Pyramid Way

Sparks, NV 89431

(775) 378-2775

(775) 525-3889 - fax

[http://fbhnv.com](http://fbhnv.com/)

Services include Assessments, Therapy, Basic Skills Training and Psychosocial Rehabilitation (PSR), Peer Support, and Crisis Intervention Services. Services are outpatient and provided in the recipients natural environment (home, kinship care, foster care), and in the community (school, af er school program etc.)Medicaid Fee-For-Service (FFS) Only- At no cost to the family. 36

##### Family Counseling Service of N. Nevada

1475 Terminal Way, Suite B Reno, NV 89502

(775) 329-0623

(800) 275-0137

M / T: 9:00am-5:30pm, W/T: 9:00am-6:30pm

Friday: 9:00am - 3:30pm

Closed 12:00pm-12:30pm every day [http://www.fcsnv.org](http://www.fcsnv.org/)

Marriage, family counseling, substance abuse, sexual abuse, Medicare, Medicaid, insurance, sliding fee scale and payee services.

**Carson Tahoe Health - Senior Pathways**

1600 Medical Pkwy Carson City, NV 89703 (775) 445-8000

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty; Inpatient and Outpatient services available; process groups, life skills training and individual and Family therapy, Alzheimer's, anxiety, behavioral, depression, memory, suicide.

**Healing Minds, LLC**

6490 S. McCarran Blvd, Bldg A, #6, Reno NV 89509 (775) 448-9760

[http://healingminds.com](http://healingminds.com/)

Works with people on a multitude of issues. Including; Anxiety, Substance Abuse, Depression, Eating Disorders, ADHD, Personality Disorders, Anger Management, Dialectical Behavior...

**Health Care for Homeless Veterans**

350 Capitol Hill, Reno NV 89502

(775) 786-7200 ext. 6414

Monday-Friday 7:00am- 3:30pm [https://www.reno.va.gov](http://www.reno.va.gov/)

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless, or at risk of becoming homeless. Services include drop ins for laundry and showers, medical care, Veterans Justice Outreach Program, outpatient and residential case management, transitional and permanent housing through HUD-VASH, substance abuse treatment, mental health treatment, and assistance with residential issues.

**Midtown Mindfulness**

527 Plumas St.

Reno, NV 89509

(775) 473-6532

<http://midtownmindfulness.com/>

While striving to heal the whole individual, different techniques are incorporated. These include, massages, reiki, aromatherapy and, psychotherapy.

**Mojave Mental Health** Moana Professional Center 745 West Moana Lane #100

Reno, NV 89509

{775) 334-3033

<http://med.unr.edu/mojave>

Psychiatric med clinic for children and adults, outpatient services for children and adults, targeted case management for children and adults, day treatment for adults, free payee service for adults. Services are provided for individuals with fee-for-service Nevada Medicaid or Medicare. Eligibility for each service is determined through a comprehensive clinical assessment.

Northern Nevada Adult Mental Health Services (NNAMHS)

480 Galletti Way, Bldg.

Sparks, NV 89431

(775) 688-2001

[http://http://dpbh.nv.gov/Programs/ClinicalCAP/Location/Norhtern\_Nevada\_Adult\_Mental\_Health\_Locations/](http://dpbh.nv.gov/Programs/ClinicalCAP/Location/Norhtern_Nevada_Adult_Mental_Health_Locations/) Adults only, inpatient/outpatient services, Medicaid, Medicare, sliding fee scale. No VA insurance.

Northern Nevada Center for Independent Living

999 Pyramid Way

Sparks, NV 89431

(775) 353-3599

[http://www.nncil.org](http://www.nncil.org/)

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; state funded; minor home modifications (ramps, grab bars).

Referrals and walk-ins welcome.

Renown Stacie Mathewson Behavioral Health and Addiction Institute

85 Kirman Ave Suites 100-200

Reno, NV 89502

(775) **982-5318**

[https://www.renown.org/](http://www.renown.org/)

Outpatient, partial hospitalization, adults, adolescents, chemical dependency/ psychiatric services, medication management, psychological testing, Medicare, Medicaid, insurance, free assessments, medication management, individual or family therapy, issue-specific group counseling.

Restart, Inc. (Formerly Project Restart)

335 Record St. #155, Reno, NV 89512

(775) 324-2622

(775) 324-0446 - fax

M-F 8:00am-12:00pm; 1:00pm-5:00pm (except holidays) <http://www.restartreno.org/>

Mental health & client support center; Emergency Assistance Homeless Prevention; Outreach; Supportive Housing, Education and Prevention. Call (775) 784-8090 if in Crisis. 38

**Senior Bridges Behavioral Health**

2375 E. Prater Way Sparks, NV 89434

(775) 331-7000

Emergency after 4:00p.m (775) 356-4071 [https://www.nnmc.com/services/senior-bridges-behavioral-health](http://www.nnmc.com/services/senior-bridges-behavioral-health)

Adults 50+, intensive outpatient treatment for anxiety, depression. Program is 2 days per week, consisting of 3 groups per day, 10:00-2:00. Inpatient acute mental health treatment. Medicare, Medicaid, and other insurance. Do not accept HHP insurance .

**Sierra Regional Center**

605 S. 21st St .

Sparks, NV 89431

(775) 688-1930

M-F 8:00am-5:00pm (except holidays) htt p:/ / m hds.nv.gov

**West Hills Behavioral Health Hospital**

1240 East Ninth St Reno, NV 89512

(800) 242-0478

https://westhillshospital.net

West Hills Behavioral Health Hospital. Serving northern Nevada for more than 30 years, this facility provides behavioral health and addiction treatment for children, adolescents and adults.

**DENTAL/VISION/ HEARING**

**Community Health Alliance HAWC**

Several locations; (775) 329-6300.

1055 South Wells Ave #120, Reno NV, 89502 (primary clinic) Website: [https://www.chanevada.org](http://www.chanevada.org/)

Hours: Medical- Monday-Saturday 7:00-6:00 Dental Monday-Friday 7-6

Pharmacy: Monday-Friday 8-6

Pediatric Mental Health Services (psychiatrist), ages 0-17. Medical/dental. Medicaid. Sliding fee scal e.

**Record Street Health center for the Homeless:**

355 Record Street 2nd floor, Reno, NV 324-2599 Phone: (775) 324-2599

Hours: Monday-Friday 6:30-3:30

Healthcare for homeless adults and children.

**\*\*\*When the Community Health is closed, services can still be had by calling (775) 329-6300, or any of the primary numbers and choosing the option "On Call"\*\*\***

**Northern Nevada Center for Independent Living** 999 Pyramid Way, Sparks, NV 89431; (775) 353-3599 Website: [www.nncil.org](http://www.nncil.org/)

Hours: Monday-Friday 8:30-5:00

Advocate and referrals for people with physical and mental disabilities and for 60+ in age; referrals for housing; jobs; benefits application assistance; deaf resource center; minor home modifications (ramps, grab bars); Referrals and walk-ins welcome.

**Vocational Rehab - Services for the Blind and Visually Impaired**

1325 Corporate Blvd., Reno, NV 89502; (775) 823-8100

Monday-Friday 8:00-5:00

Referrals (Nevada State Vocational Rehabilitation) for vision aids, if needed for employability; Older Blind program for seniors 55+; canes; magnifying glasses

**Salvation Army Thrift/Social Services**

Central Office: (775) 688-4555

1931Sutro St., Reno, NV 89512; (775) 688-4555 ext. 241

Website: [http://reno.salvationarmy.org](http://reno.salvationarmy.org/)

Clothing vouchers, food pantry for emergency situations only; mattress program; kitchen starter; limited dental and prescription assistance

**Liberty Dental**

[www.libert ydental plan.com/ NVM edicaid](http://www.libertydentalplan.com/NVMedicaid) Service Department (866) 609-0418 TTY(877)855-8039

Hours are Monday-Friday 5:00am - 5:00pm PST

**Truckee Meadows Community College Dental Hygiene Program**

(775) 673-8247

Truckee Meadows Community College 7000 Dandini Boulevard, RDMT 415-A Reno, Nevada 89512-3999 Website: htt p:/ / [www.tmcc.edu/](http://www.tmcc.edu/) dental-hygiene[http://www.tmcc.edu/dentaI-hygiene/dental-hygiene­](http://www.tmcc.edu/dentaI-hygiene/dental-hygiene) clinic -informati on

The TMCC Dental Hygiene Clinic is open to the public and our fees are extremely low: ranging from $25 to $135 for procedures. We do not perform extractions, restorations or dentures.

Iii Standard cleanings are no charge, and appointments are 3-1/ 2 to 4 hours in length.

111 Deep cleanings scaling and root planing (SRP) are $10 to $20 per quadrant and may take more than one appointment that are 3-1/2 to 4 hours in length

Iii X-rays start at $15 and can cost as much as $35. Duplication of x-rays costs $10. X-ray appointments

are 1-1/ 2 hours in length.

Iii Sealants (for young children) are $5 per tooth.

111 Sealants are done during cleaning appointments 3-1/2 to 4 hours in length.

**Reno -Sparks Indian Tribal Health Center**

1715 Kuenzli Street, Reno (775) 329-5162

Medical; Dental; Vision; must be enrolled in Federally recognized tribes. [www.rsic.org](http://www.rsic.org/)

**VA Medical Center:**

1000 Locust Street Reno (775) 786-7200 [www.reno.va.gov](http://www.reno.va.gov/)

# HEALTHCARE ASSISTANCE

**Access to Health Care**

###### Member Services Office: 4001 S. Virginia St, Reno Town Mall, Suite F, Reno, NV, 89502

{775) 284-8989; Help line (877) 385-2345

Website: [http://www.accesstohealthcare.org](http://www.accesstohealthcare.org/)

Medical discount program for those that are uninsured, underinsured and qualified based off income and household size. Discounts on medical/dental/and vision services; Women's Health Connection for women over 40 - pelvic exam, pap smear, breast exam. Monthly membership fee between $35-40 per month; free colon cancer screening 50-64 years old who qualify.

**American Cancer Society**

630 Sierra Rose Drive #lA, Reno, NV 89511; (775) 329-0609 Website: [https://www.cancer.org](http://www.cancer.org/)

Hours: Monday-Friday 8:30 am-5:00 pm

American Cancer Society Action Network (legislative group); Community engagement; program information; community referrals.

**Anthem Blue Cross Blue Shield**

###### One of three health care providers available through Medicaid. Low-cost coverage for children adults and families in Nevada. Learn more at [www.anthem.com](http://www.anthem.com/)

**Care Chest**

###### 7910 N. Virginia St., Reno, NV 89506; (775) 829-2273; Fax 829-8745

Website: [http://www.carechest.org](http://www.carechest.org/) Mon. - Fri. 9:00am-5:00pm.

Medical equipment; orthopedics, supplements, diabetic supplies, prescription assistance; nutritional program; lice program for school aged children; independent living program (assistive equipment for home installation); loan program for disabled individual to purchase assistive equipment); resource referral; no charge if eligible; services provided to those that are uninsured or underinsured.

**Carson Tahoe Behavioral Health: Outpatient**

###### Carson Tahoe Specialty Medical Center

775 Fleischmann Way, Carson City, NV (775) 445-7756

Website: [https://www.carsontahoe.com/behavioral-health-services](http://www.carsontahoe.com/behavioral-health-services)

Chemical dependency and psychiatric treatment offered. Services include: Drug testing, anger management, Anxiety, General adult and adolescent behavioral services, psychosocial rehabilitative services.

**Carson Tahoe Behavioral Health Senior Pathways**

775 Fleischmann Way, Carson City, NV; {775) 445-7350. Website: [https://www.carsontahoe.com/senior-pathways](http://www.carsontahoe.com/senior-pathways)

Multi-disciplinary assessment and treatment programs for elders experiencing functional difficulty. Inpatient and Outpatient services available: process groups, life skills training and individual and family therapy.

**Community Health Alliance**

Services include preventative medicine, dental services, behavioral health, women's health, immunizations, WIC and Nutrition counseling. Whether you have insurance or not, we'll provide fair pricing and see if you qualify for assistance. To learn more visit [www.chanevada.org](http://www.chanevada.org/)

Locations:

Community Health Alliance Outreach (formally HAWC)

355 Record Street, Reno (Monday-Thursday 6:30 am-5:30 pm)

Homeless: living in a motel or with friends; TB testing; Medicaid, Medicare; no charge if eligible .

Community Health Alliance (formally HAWC) 1055 South Wells Avenue, Reno 775-329-6300

Sliding fee scale, most insurance, ALL Medicaid and Medicare. Medical, dental and behavioral health

Community Health Alliance-Nell J. Redfield Health Center:

3915 Neil Road, Reno 775-870-4334

Community Health Alliance-Ne;; J. Redfield Clinic 5295 Sun Valley Blvd #5, Sun Valley 775-870-4334

**Crisis Pregnancy Center**

853 Haskell St. Reno, NV 89509; (775) 826-1999

Website: https://crisispregnancyreno.com Call to schedule an appointment

Infant/ maternity clothes (for those enrolled in "earn by you learn program"), free pregnancy test, counseling, referrals, no resources for abortions.

##### Family Resource Center

Northeast Reno Office: (775) 337-9979 Address: Bernice Mathews Elementary School 2750 Elementary Drive, Reno NV, 89512

Sun Valley Office: (775) 674-4411

Sparks Office: (775) 353-5733 North Valleys Office: 677-5437

Central/South Reno Office: (775) 321-3185

Website: <http://dhhs.nv.gov/Programs/Grants/Programs/FRC/Family_Resource_Center> Please call to set up an appointment. M-F, hours vary

Information and referrals for families with children; clothing; ESL; parenting classes (English and Spanish); TANF; Medicaid applications, case management, referral to community resources.

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Health Care for Homeless Veterans

350 Capitol Hill, Reno NV; (775) 324-6600

Website: [https://www.reno.va.gov/RENO/services/homeless/index.asp](http://www.reno.va.gov/RENO/services/homeless/index.asp) Monday-Friday 7:00am- 3:30pm

Health Care for Homeless Veterans (HCHV) provides outreach and case management services to veterans who are homeless or at risk of becoming homeless. Services include drop ins for laundry and showers, medical care, Veterans Justice Outreach Program, outpatient and residential case management, transitional and permanent housing through HUD-VASH, substance abuse treatment, mental health treatment, and assistance with residential issues.

Health Plan of Nevada

One of three health care providers available through Medicaid. Preventative care, behavioral health, health education, 24/7 advice nurse, 24/7 virtual visits, 24/7 urgent care centers, 24/7 emergency room care. Read more about their benefits at [www.myhpnonline.com](http://www.myhpnonline.com/)

Washoe County Health Department

Call for locations, times, and appointments for free HIV testing. Sexual Health Clinic: open M-F, sliding fee scale (775) 328 2470

1001 east 9th Street. building B Reno 89512. HIV testing STD testing/treatment, and family planning services

Website: https[://www](http://www.washoecounty.us/health/programs-and-services/preventive-heaIth/sexua1-).[washoec](http://www.washoecounty.us/health/programs-and-services/preventive-heaIth/sexua1-)ou[nty.us/ health/ progra ms-and-se rvices/preventive-heaIth/sexua1-](http://www.washoecounty.us/health/programs-and-services/preventive-heaIth/sexua1-) health-progra m.php

Planned Parenthood

Hours: M: 9:00am-7:00pm, Tu-F: 9:00am-5:00pm (775) 688-5555

Address: 455 West 5th St., Reno NV, 89503 Website: htt ps:/ / [www.planne dparenthood.o rg](http://www.plannedparenthood.org/)

More to Life

1963 E. Prater Way Sparks, NV, 89434; (775)358-1988

Hours: Monday-Friday 7:00-5:30 Website: [www.adultdaycarereno.com](http://www.adultdaycarereno.com/)

Adult Day Health Center, providing group care for dependent adults during the day. For adults 18+.

Nevada Check Up

1100 E Williams St., suite 101, Carson City, NV 89701;

Low-cost, comprehensive health care coverage for uninsured; Children 0-19 years old from low-income working families: state-funded; will not cover prior to employment.

Nevada Diabetes Association:

18 Stewart St., Reno, NV 89501 775-858-3839

https://diabetesnv.org

The Mission of the Nevada Diabetes Association and California Diabetes Association is to improve the lives of children and adults affected by diabetes through prevention, education and service. Nevada Diabetes Association offer camp programs, diabetes support programs, diabetes seminars/workshops, printed and electronic diabetes educational resources, emergency insulin and diabetes supply programming.

**Nevada Health Link**

[www.nev adahealt hl ink .com](http://www.nevadahealthlink.com/)

Helps you find an affordable health insurance plan that fits your needs and your budget. Through Nevada Health Link individuals can shop for, compare, and purchase qualified health insurance plans with tax credits or subsidies that are based on your income.

**Nevada Public Health Foundation**

Serves as an essential public health partner in mobilizing resources and delivering programs to build a healthy future for Nevadans. Learn more at [www.nevadapu blichealt h foundation.org](http://www.nevadapublichealthfoundation.org/)

**Nevada Urban Indians**

6512 S. McCarran Blvd., Suite A Reno, NV 89509

Provides healthcare & community services to the urban Indian population of Nevada. Community Health

& Medical Services, Victim Services Program and Diabetes Education & Outreach

**Northern Nevada HOPES**

1931 W. 5th Street Reno, NV 89503

Website: https:// [www.nnhopes.org](http://www.nnhopes.org/)

Northern Nevada HOPES is a nonprofit community health center in downtown Reno, NV that offers integrated medical care and wellness services. We welcome patients, wherever they are in life, and provide them with compassionate, high-quality healt hcare. Free HIV testing.

**Division of Welfare and Supportive Services**

Open 8:00am - 5:00pm Monday through Friday

4055 South Virginia St., Reno, NV 89502; (775) 684-7200

630 Greenbrae Drive, Sparks, NV 89431; (775) 824-7400 Website: htt ps:/ / dwss. n v.gov

Temporary Assistance for Needy Families (TANF), Supplemental Nutrition Assistance Program (SNAP­ formerly known as Food Stamps), needy and non-needy caretaker program, energy assistance (EAP) and Medicaid.

You can complete and submit applications, check the status of applications, and benefits online at: htt ps:lj dwss.nv.gov/

**Reno Cancer Foundation**

1155 Mill St, Reno, NV 89502; (775) 329-1970

Mon, Wed, Fri 9:00am-4:00pm

Website: htt p:// www .renocancerfoundat ion.or g

Must leave voicemail. 24-hour answer line; provides limited financial assistance to needy cancer patients. Assistance is designed to help with living costs, i.e., rent, emergency food, insurance, transportation, etc.

##### Reno-Sparks Tribal Health Clinic (RSTHC)

1715 Kuenzli Lane, Reno, NV 89502; (775) 329-5162 M-F 8:00am - 5:00pm

Website: <http://www.rsic.org/rsic-services/reno-sparks-tribal-health-center>

Medical clinic (including optometry and dentistry), behavioral health, substance abuse, pharmacy, chiropractor and radiology, diabetes wellness center, must provide proof of enrollment in a federally recognized tribe.

##### Salvation Army (Healthcare)

Central Office: (775) 688-4555

1931 Sutro St., Reno, NV 89512; (775) 688-4555 ext. 241

Website: [http://reno.salvationarmy.org](http://reno.salvationarmy.org/)

Clothing vouchers, food pantry for emergency situations only; mattress program; kitchen starter; limited dental and prescription assistance

##### Senior Care Plus

10315 Professional Circle, Reno, NV 89521; (775) 982 -3112 Hours: Monday-Friday 8:00am-5:00pm

Website: [https://www.seniorcareplus.com](http://www.seniorcareplus.com/)

Medicare HMO insurance, must be (Hometown Health) eligible A&B, a Washoe Co. resident and no end stage renal disease; services available to Churchill Co, Douglas Co, Lyon Co, Storey Co and Carson City;

$10 premium plan; prescription reimbursement, $240/ quarter, some vision and dental.

##### Senior Dimensions (Senior and Disability Rx Program)

(775) 687-4210 opt. 7; 1-800-704-2797;1-866-303-6323 opt 7

Website: <http://adsd.nv.gov/Programs/Seniors/SeniorRx/SrRxProg>

Must leave voicemail and call will be returned within 24 hours. Located within the Nevada Department of Health and Human Services. Medicare HMO insurance, must be eligible A&B, a Washoe County resident and no end stage renal disease, no monthly premium for basic plan, prescription reimbursement; routine vision. Insurance coverage for prescription drugs for seniors 61+, low income. Must be NV resident for one year and eligible for Medicaid prescription.

##### Silver Summit Healthplan

One of three health care providers available through Medicaid. Silver Summit Healthplan provides quality health insurance plans for people in Nevada. Our medical insurance coverage options include a variety of Nevada health insurance benefits, member handbooks, and wellness information. We have offices in Las Vegas and Reno.

Learn more at [www.silve rr sum mit healthplan.com](http://www.silverrsummithealthplan.com/)

##### Social Security Administration

1170 Harvard Way Reno, Nevada

1 **(888)** 808-5481 or 1 (800) 325-0778

Website: [https://www.ssa.gov](http://www.ssa.gov/)

For online services: [https://www.ssa.gov/onlineservices](http://www.ssa.gov/onlineservices) Hours: Monday/Tuesday/Thursday/Friday: 9:00-4:00

Wednesday: 9:00-12:00

Supplemental Security Income (551); Social Security Disability (SSDI); Medicare, age 65 or collecting SSDI for two years; call for application.

**The Wellcare Group**

850 Mill Street

Reno, NV 89502

[www.wellcareservicesreno.com](http://www.wellcareservicesreno.com/)

Integrated healthcare service model that includes psychiatric care, primary care, medication management, therapy, case management and housing services for the underserved.

**Washoe County Adult Social Services**

1001 E 9th St Bldg C, Reno, NV 89511; (775) 328-2700,

Mon. - Fri. 7:00am-5:00pm.

Website: https://www.washoeco unty.us/socsrv

Indigent medical assistance. No emergency assistance available; HCAP - Health Care Assistance Program, eligibility for clinic services, assistance with hospital bills, skilled nursing, group care placement, and burial assistance (must qualify).

**Washoe County Health District**

1001 East 9th Street, Reno 775-328-2400

The Washoe County Health District provides a variety of health related services to the Washoe County community. STD/HIV testing; Immunizations; TB Program, Family Planning; Vital Statistics Office for Birth/Death certificates. The Washoe County Health District currently partners with the Washoe County Sheriffs Office on the LARC Woman's Health Program. Office/clinic locations vary please visit

http s:lj [www.washoecounty.us/ h ealth/ cont act -us.php](http://www.washoecounty.us/health/contact-us.php) for a complete listing of contact information.

**Women's Health Connection Program**

4150 Technology Way Carson City, NV 89706

The Nevada Division of Public and Behavioral Health, Chronic Disease Prevention and Health Promotion partners with Access to Healthcare Network to administer the Women's Health Connection program.

Women's Health Connection is a breast and cervical early detection program dedicated to serving low­ income, high-risk, uninsured and underinsured women living in Nevada. The program's goal is to reduce the burden of breast and cervical cancer through education, early screening and diagnostics, care coordination/case management and improved accessibility treatment.

**Women's Health Connection** (NV State Health Division) (775) **684-4245**

4150 Technology Way, Suite 210 Carson City, NV 89706

Hours: Monday-Friday 8:00-5:00

Website: htt p:/ / dpbh.nv.gov/Programs/ WHC/ Women\_s\_Health \_Connecti on\_-\_Home

Women 40 years of age or older; Free breast exam, pap, and cervical cancer screening for women; must be uninsured and no Medicaid/care, low income.

# HOUSING AND SHELTER

**Awaken**

###### P.O. Box 40635 Reno, NV 89504

https://awakenreno.org/housing

Offers restorative home in northern Nevada specifically designed for women affected by commercial sexual exploitation (CSE). Provides an 18-24 month, rent-free, home environment based on a community living model. Connects residents with services to help them deal, including alcohol and drug treatment programs, mental health services and physical healthcare. Provides educational and job training opportunities.

**City of Reno Housing Authority** Main Administration Office 1525 East 9th street 85912

###### (775) 329 -3630

Monday - Friday 8:00am- 5:00pm admissions [www.renoha.org](http://www.renoha.org/)

Housing assistance program, affordable rentals, home buyers programs, moderate rehabilitation program one apartment, Section 8 Vouchers; applications, eligibility, information and referrals.

**Committee to Aid Abused Women (CAAW)**

###### 1735 Vassar St., Reno, NV 89502

Main Office (775) 329-4150 Fax(775)785-7550

[www.caaw.org](http://www.caaw.org/)

The Committee to Aid Abused Women (CAAW) is a northern Nevada non-profit organization that provides free confidential services in an effort to bring an end to family violence in Washoe County. CAAW provides individuals and families with a step-by-step path to safer and healthier living through individualized service plans as well as the caring support victims need. CAAW is the area's leading provider of services to those experiencing family violence. **This is a free service.**

**Reno-Sparks Gospel Mission**

###### 335 Record Street, Reno, NV 89501

(775) 329-0485

[www.rsgm.com](http://www.rsgm.com/)

Families and single men, women, and children; registration for women 9:00a.m., registration for men 2:00pm., 3 free nights with breakfast and supper; shave, shower, and hygiene packs available; free drug treatment program; transitional housing, weekly charges.

**Reno-Sparks Indian Colony Housing Department**

9055 Eagle Canyon Dr., Sparks, NV 8944 Main Office Number {775) 785-1300,

Enrollment Office {775) 786-3363 <http://www.rsic.org/rsic-services/housing>

Office Hours: 8:00am-5:00pm Monday through Friday

Low-income housing, must be enrolled in Reno Sparks Indian Colony. 30

**Ridge House**

900 W. 1st St. suite 200, Reno, NV 89503

(775) **322-8941**

[http://www.ridgehouse.org](http://www.ridgehouse.org/)

Long term residential treatment program for substance abuse, specializing in ex-felons. Outpatient groups, substance abuse counseling, substance abuse evaluations, room and board, men and women 18+. Sliding fee scale and will accept M edicaid. Prisoner reentry substance abuse program . Workforce department, work with companies that employ ex-felons for job opportunities, computers for job searches, mental health evaluations, marriage and family counseling.

##### Safe Embrace

780 E Lincoln Way, Sparks

775-322-3466 (24 Hour Crisis Line) [http://www.safeembrace.org](http://www.safeembrace.org/)

Domestic violence shelter for women and children .

##### St. Vincent's Residence

395 Gould St., Reno, NV 89502

{775) 322-7073

https://ccsnn.org

Transitional housing; weekly, monthly, Section 8; weekly charges.

##### Community Assistance Center

Men's Drop in Center (775) 329-4141 Women's Drop in Center (775)329-4145 Family Shelter (775)722-2296

[https://www.washoecounty.us/socsrv/adult\_services/community\_assistance\_center/index.php](http://www.washoecounty.us/socsrv/adult_services/community_assistance_center/index.php)

The Community Assistance Center is made up of three shelters {Men's Women's and Family Shelter), a Triage Center, and the CIT officers. The men's and woman's shelter is a 30-day emergency placement and extensions are possible depending on the person's circumstances. The Triage Center is a short-term detox and stabilization center . The CIT office is an outreach for street homeless; connecting clients with resources, e.g. shelter care, medical care.

**The Men's Shelter** provides 158 beds for single men, who may stay for up to three months in a six month period. A smaller dorm room is reserved for veterans under a contract with the VA. A day room is made available as a warming center for up to 65 additional men on winter nights when 31

**-The Women's Shelter** provides 50 beds for single women. A day room is made available as a warming center for up to 32 additional women on winter nights when temperature falls below 32 degrees.

Individuals work with staff on an individualized case plan. For more information, please call (775) 329- 4145.

**-The Family Shelter** has 21 individual units for families and 6 additional units in the Maternity Center for single women who are in the third trimester of pregnancy or have a child under the age of two. Families may stay for up to six months and work with staff on an individualized case plan. Play group for children. For more information, please call (775) 322-9574.

**-The Restart Program** provides mental health services and homeless prevention, emphasizing a wrap­ around approach to clinical services, case management, mental health support, payee service, permanent long-term housing, and Homeless Prevention and Rapid Re-Housing programs. (775) 324- 2622

**-The Resource Center** is a place where individuals may use a computer and telephone and receive mail and referrals to other agencies and services in the community. For more information, please call (775) 657-4675. 32

**Residential In-Patient Treatment Programs**

##### Bristlecone Family Resources

###### 704 Mill St.

Reno, NV 89502

Four to six week residential program for substance abuse and problem gambling for men and women. Requires a substance abuse evaluation completed prior to admission, either by a private

evaluator \*\* Transitional living is offered at a weekly rate.

**Carson Tahoe Behavioral Health: Inpatient**

1080 N. Minnesota St. Carson City NV (775) 445-7350 Admission: 24hrs, 7 days a wk.

Website: [https://www.carsontahoe.com/behavioral-health-services](http://www.carsontahoe.com/behavioral-health-services)

Inpatient, patient must be 18 yrs. old, patient must have a psychiatric diagnosis, patient must be medically stable, and patient must have an acute issue. Chemical dependency and Psychiatric treatment offered.

**New Frontier**

1490 Grimes Street

Fallon, NV 89406

A 45-day inpatient treatment program for men and women with drug and/or alcohol addictions. New Frontier is a non-smoking program, which includes the outside premises. Outpatient treatment is an option after successful completion of in-patient program. Transitional living is an option up to a 6-month stay.

**Salvation Army Las Vegas**

211Judson

Las Vegas, NV 89030

A 6-month inpatient dual-diagnosis treatment center for men and women. Specializes in helping adults with mental illness, as well as alcohol and/or drug abuse. Works on referral basis only. You must write a letter to Pathways for application.

**Reno-Sparks Gospel Mission**

355 Record St

Reno, NV 89512

Faith based, one year inpatient work therapy treatment program for men and women, recovering from drug and/or alcohol addiction, willing to make a long-term commitment. Program prefers that you complete court cases prior to applying and only accepts court ordered inmates from Specialty Courts. No prior violent offenses and no sex offenders. As of 7/21/08, RSGM will no longer accept applications through the mail. You must apply in person.

**Salvation Army**

###### 1931 Sutro St.

Reno, NV 89512

Intensive, highly structured 6-month work therapy program for recovering drug addiction/alcoholism. Males only. Required ability to lift at least 70 lbs as you will be working in their distribution center.

Must be willing to make commitment to full length of program. Food, housing and clothing provided.

**Step II**

###### 3700 Safe Harbor Wy Reno, NV 89512

Residential/Outpatient/Transitional housing for women and their children in recovery from drug and alcohol dependency. Residential program is approximately 3 months. While in residential, clients attend recovery groups M-F and children can visit on weekends. Outpatient program is approximately 3 months - Client must have safe and sober, drug free place to live with adequate transportation and the ability to remain abstinent while attending recovery groups. Must complete either residential or outpatient program prior to progressing to the transitional living environment. Transitional program is approximately 6 months.

**Vitality Center- Elko Nv**

###### 3740 Idaho Street

Elko, NV 89801

30 day intensive residential substance abuse treatment program for men and women with drug and/or alcohol addictions. A client's stay can considered for extension on a case by case basis. Option of transitional living after successful completion of inpatient program based on acceptance and availa bility. Can treat clients with some health issues and co-occurring disorders appropriateness determined on a case by case basis. Vitality request a co-pay of $1000 towards treatment costs in addition to the medical services fee of $670 remaining charges can be set up on a payment plan. PLEASE NOTE: Vitality will take into consideration the clients request for facility however based on the information provided on the application and during the interview the Intake Coordinator will determine which facility will be the appropriate treatment fit in each case.

**Vitality - Carson**

###### 900 E long -Carson City, NV

30 day intensive residential substance abuse treatment program for men and women with drug and/or alcohol addictions. A client's stay can considered for extension on a case by case basis. Option of transitional living after successful completion of inpatient program based on acceptance and availa bility. Can treat clients with co-occurring disorders appropriateness determined on a case by case basis.

Vitality request a co-pay of $1000 towards treatment costs in addition to the supportive services fee of

$175 remaining charges can be set up on a payment plan . PLEASE NOTE: Vitality will take into consideration the clients request for facility however based on the information provided on the application and during the interview the Intake Coordinator will determine which facility will be the appropriate treatment fit in each case.

WestCare

401 S. Martin Luther King Blvd . Las Vegas, NV 89106

A 6 to 7 month inpatient drug and/or alcohol treatment program for men and women. WestCare focuses on the disease concept of addiction as well as the psychological and sociological problems. Works on referral basis only. Must be referred by private evaluator.

# Out-Patient/Transitional/Halfway Houses

### \*\*\*The following programs are not court ordered programs or programs which will help you get out of jail early. They are intended for those inmates interested in this type of program upon release from custody. Further, several of the following require a down payment at the time of entry.\*\*\*

**Bristlecone Family Resources**

###### 704 Mill St

Reno, NV 89502

Four to six week residential program for substance abuse and problem gambling for men and women. Requires a substance abuse evaluation completed prior to admission, either by a private evaluator.

\*\*\*Transitional living is offered at a weekly rate.

**Co-Occurring Program:** An intensive outpatient program designed to serve adults who are dually diagnosed with a mental/emotional disorder in combination with a substance related disorder. Length of program to be determined based on need. Sliding fee scale.

**General Outpatient Program :** Offers outpatient services which ranges from intensive to low intensity. This also provides services to gambling addiction. Sliding fee scale.

**Center for Behavioral Health** 160 Hubbard Way suite A, Reno, NV 89502

###### Private outpatient addictions center; treats all addictions with therapy and sometimes medication such as opiate addition with methadone. Medicaid and private pay. New admissions, transfers, and re­ admissions every Tuesday and Thursday at Sam; no transfer or admit fees. Guest members always welcome.

**Casa de Vida**

###### 1290 Mill Street

Reno, NV 59502

Residential program for young women 12 to 25 years of age, who are pregnant and need housing, resources, and support. Parenting, budgeting, nutrition, and child development classes are part of the program. Includes an on-site, fully accredited adult education program, offered in partnership with the Washoe County school district. Also offer Baby Closet program for free diapers, clothing, formula, and baby equipment. Contact program for hours of operation. Semi-independent, transitional living home option for two parenting young women and their infant(s). Residents must be working, pay rent and have child care arranged. Contact program for application.

**Crossroads**

###### 395 Gould St

Reno,NV 89502

This program is designed to provide short-term transitional housing to individuals who want to change their life and overcome their substance abuse issues. Helping individuals help themselves with the assistance of professional staff who will assist you in connecting to: Basic living needs - Medical care - Connection to self-help groups - Vocational rehabilitation & job training - Educational assistance - Applications for benefit programs - LifP skills training - and Referral to other programs tailored to the needs of the individual client. Also known as Transitional Housing Program (THP) and TRAIN.

**Empowerment Center** 7400 S. Virginia St Reno,NV 89511

###### The Launching Pad is a transitional recovery home that is committed to providing a safe and supportive living environment for the recovery of chemically dependent women, men and veterans. The program is designed around the 12 step model of recovery and is structured for maximum growth and success for alcohol, drug and gambling addictions. Residents are required to attend AA/NA, enter into a service commitment and participate in AA/NA home group. One on one counseling on a weekly basis helps the resident to stay on tr ack . Additional counseling is highly recommended. Fees are $150 a week and $350 up front..

**Heaven Bound Lifestyle Center**

###### P.O. Box 3527 Sparks, NV 89432

A faith based residential transitional housing for men located at 1912 Wilder St, Reno. Residents are required to attend AA/NA. Residents are also required to obtain a job and pay rent. Admission fee/deposit of $330 is required which covers 1st and last week's rent. Fee of $165 per week. No sex offenders or violent offenders.

**Hosanna Home**

###### P.O. Box 51316 Sparks, NV 89435

A faith-based residential transitional home for women. Applicants are required to have lived in the northern Nevada area for a minimum of three months. Commitment to the program is six months. This is a faith-based program, and the client will be required to attend life skills/Bible study three times a week and church services on Sunday. The client must also be willing and able to work. A fee of $400 a month is paid to the program. This money is returned to the client to assist with a down payment for a vehicle or to secure an apartment when they graduate.

**New Hope Recovery Ranch**

**P.O. Box** 961 Fallon NV

###### Faith based recovery ranch for those with the desire to recover from alcohol/drug dependency. Minimum 6 month stay required. Not set up for Parole and Probation inmates as there is no leaving the ranch.

**Nevada Medical Systems Center for Behavioral Health North Las Vegas Treatment Facility**

###### 2516 East Lake Mead Blvd.

North Las Vegas, NV 89030

Outpatient services with a primary focus on drug and alcohol abuse rehabilitation services.

**Not A Worry Counseling**

###### 520 Mt. Rose St.

Reno, NV 89509

Mission: To help adolescents, adults, couples and families overcome emotional difficulties related to alcohol, drugs, mental health and/or relationship issues. Substance use evaluations and treatment; Positive parenting & anger management; DUI school levels I, 11, 11-X & 111; Level 1 DUI school is 8 hours On-Line at: [www.notaworry.org.](http://www.notaworry.org/)

**Renown Behavioral Health** Renown Medical Center 850 Mill St #301

###### Reno, NV 89502

An intensive 5-week drug/alcohol outpatient program which meets 10 hours per week. Intensive outpatient treatment is a step down from other more intensive levels of treatment such as inpatient. Treatment is based on individual need with several different options available. These include partial hospitalization, group sessions, psychiatric and individual therapy. Morning and evening schedules are offered. Initial evaluation is free and needs to be done in person. Contact: 982-5318 to schedule appointment.

**The Life Change Center**

###### 1755 Sullivan Ln.

Sparks, NV 89431

Recovery services for heroin and prescription medication abuse, groups; Medicaid, pay clinical prices­ pay upfront, then submit insurance form. Opiate addition.

**The Ridge House**

900 W 1st Street Suite 200

Reno, NV 89503

Long term residential drug/alcohol treatment program for men and women. Specializes in persons just coming out of the correctional system, on parole or probation, wishing to live in a structured environment to acquire the skills and resources necessary to become productive members of society. Offers outpatient services and drug/alcohol evaluations at the administrative facility. Must be either on probation or court ordered. Also required to have a valid NV ID card or original birth certificate.

**Safe Embrace**

P.O. Box 3745 Reno, NV 89505

Provide intervention and prevention services to battered women and their children to create a safe place to stop the cycle of violence in families. Services offered include: 24-hour crisis intervention, emergency shelter, community outreach to incarcerated victims, and legal advocacy. Conducts weekly support groups. Also, offers self-esteem classes for women at WCDF on Mondays.

**Step One**

1015 North Sierra Street Reno, NV 89502

Halfway house for men who are alcoholics, gamblers and drug addicts. Program is designed around the 12-step model of recovery. Client must attend out-patient counseling. Fee of $140 per week or $500 per month.

**Steps to New Freedom**

210 Marsh Street, Suite #100

Reno, NV 89509

Transitional housing with outpatient program options. Minimum commitment of 6 months. Must submit to random drug testing. Alcohol, gambling, or narcotics consumption is forbidden at any time during residency, on or off premises. Must secure verified employment within 10 working days of arrival. Initial fees are $500 for first two weeks and $165 each additional week. Must have TB results and complete application before admission. Can accommodate House Arrest clients.